



*enjoy mobility*

We are looking for a

## **Specialist Claims (all genders)**

for our BeNeLux branch in Waasmunster on a full time basis.

### **Who we are?**

We are Real Garant – a customer loyalty specialist for the automotive industry for more than 35 years. As a long-standing partner of renowned car manufacturers, importers and car dealers, we offer our warranty solutions in 33 European countries. With us everyone knows everyone, because as a medium-sized company we live a culture of short distances, flat hierarchies and close cooperation. Together, over 180 employees ensure continuous and dynamic growth with their skills and commitment. With Zurich Group Germany, we have a strong and traditional shareholder in the background. Our expansion continues! Would you like to be part of this success story?

### **Your responsibilities in our team:**

- Telephone and written inventory of automotive warranty claims
- Responsible for claims management, e.g. processing, control and review
- Plausibility check and, if necessary, commissioning of an expert
- Cost control in accordance with internal contractual regulations
- Correspondence with car dealerships, manufacturers and experts

### **Your skills for the job:**

- Knowledge of motor vehicles, a successfully completed automotive technical training is an asset
- Professional experience in a service and customer-oriented environment
- Independent way of working with high quality standards
- Communication skills and interest in dealing with different people
- French, Dutch language. English & German is an asset

### **What we offer:**

- A permanent employment contract with the opportunity to make a difference throughout BeNeLux
- A warm and welcoming small scale working environment in a yearly growing company
- Partial home office and no Saturday work
- Competitive salary including numerous other benefits, such as company pension scheme, meal vouchers, ECO vouchers travel allowance and no working days on 24th and 31st December

### **What are you waiting for?**

We are looking forward to receive your application documents including your salary requirements and earliest possible starting date. Please send your job application by e-mail to [career@realgarant.com](mailto:career@realgarant.com). Thank you very much!

### **Do you have any questions about the application process or the position ?**

Your contact: Nicolas De Keersmaecker | Head of Claims BeNeLux | [Nicolas.DeKeersmaecker@realgarant.com](mailto:Nicolas.DeKeersmaecker@realgarant.com) | +32 (0)52 89 51 11

[www.realgarant.com](http://www.realgarant.com)